

KEY COMPETITORS AND WHAT THEY ARE KNOWN FOR...

LaMotte



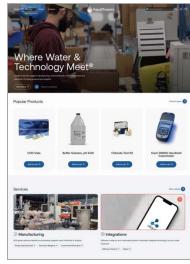
LaMotte products are known for their durability and long-lasting performance.

AquaChek



AquaChek is known for its easy-to-use test strips, which are particularly popular among pool and spa owners.

AquaPhoenix



Aqua Phoenix products are often priced competitively, offering good value for the money.

Other competitors: Hach Company (AquaChek), Palintest, Extech Instruments, Hanna Instruments, Mettler Toledo,



HOW WILL WE STAND OUT?

LaMotte



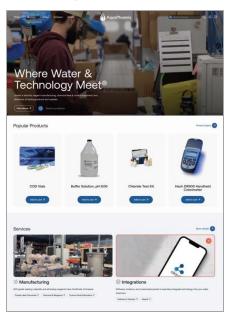
AquaCheck



Taylor



Aqua Phoenix















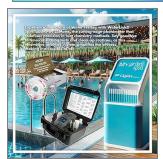












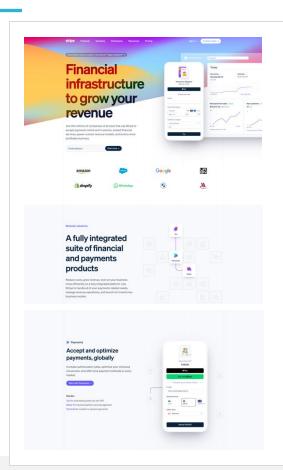


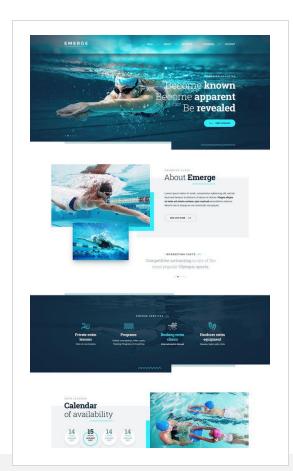


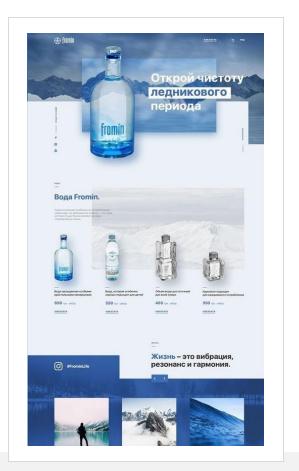




INSPIRATION SITES







OBJECTIVE FOR BRAND REFRESH



Modernize & Elevate



Cohesive & Visually Compelling



Enhance Recognition

CURRENT BRANDING



Website Banners





Social



Algunos de nuestros articulos más útiles ahora están disponibles en esp<u>añol!</u>

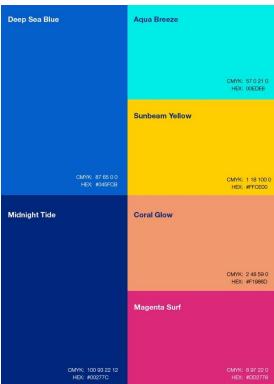




COLOR PALLET



The power of the prism effect in conveying clarity.





THE PRISM EFFECT: LIFESTYLE PHOTOGRAPHY & TREATMENT



THE PRISM EFFECT: PRODUCT PHOTOGRAPHY & TREATMENT









Helvetica Neue LT Pro

Bb Cc Dd Ee Ff Gg Hn li Jj Kk Ll Mm Nn Oo Pp Qq Rr Ss Tt Uu Vv Ww Xx Yy Zz

H1: 85 Heavy | All Caps | 52 px

HEADLINE 1

H2: 75 Bold | 40 px

Headline 2

EYEBROW: 75 Bold | 16 px | Tracking: 300

ABOVE HEADLINES

PARAGRAPH: 45 Light | 16 px | Leading: 22px

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PERFORMANCE YOU CAN SEE

RESULTS YOU CAN TRUST

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INNOVATION, PRECISION, TRUST

Advanced Water Testing Solutions

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PRINT ADS









Staylor P

Clarity you can count on

INNOVATION, PRECISION, TRUST

Advanced Water Testing Solutions

Home page



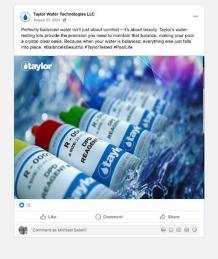
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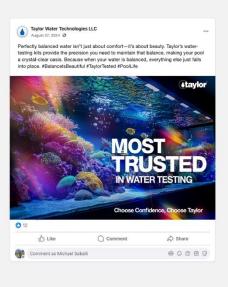
Email



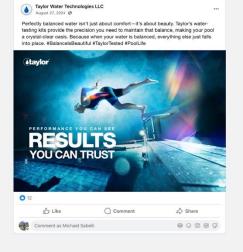


SOCIAL POST





























7-Way Test Strips

Tests the most critical parameters:

∅ Free Chlorine **⊘** Total Chlorine/Bromine

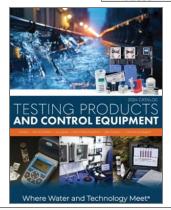
⊘ Total Alkalinity

○ Cyanuric Acid

Ø pH















NEXT STEPS



research

- Clarify vision, strategies, goals, and values
- Research stakeholders need and perceptions
- Conduct marketing, competitive, technology, legal and language audits



designing identity

- Visualize the future
- Brainstorm big idea
- Design brand identity
- Explore applications
- Stakeholders approval

creating touchpoints

- Finalize identity design
- Develop look and feel
- Prioritized / design applications
- Design program

managing

assets

- Build synergy around the new brand
 Develop launch strategy and plan
- Launch
- Develop standards and guidelines







RECOMMENDATIONS FOR GENERAL WEBSITE / MARKETING IMPROVEMENTS

Objective:

Based on the current state of the website, a few recommendations for features, functionality, marketing, etc

With the ecommerce data layer implemented, and combined with user data, it enables us to track data and provide analysis such as:

- Top selling products
- Top selling regions
- Cohort analysis by age
- Cohort analysis by gender
- Cohort analysis by repeat rate
- Cohort analysis by churn rate
- Cohort analysis by AOV per user
- Cohort analysis by LTV per user

- 1.Add **customer reviews** and testimonials to product pages as social proof for added confidence to buyers.
- 2.Implement a review collection system postpurchase to gather feedback (i.e. emails or text messages after post purchase, etc.) Consider offering discount or reward incentives to drive review engagement.
- 3.Add discount offers or seasonal sales (this may be take place, none currently visible on the website)
- 4.Leverage Google ads as a means to generate more traffic & revenue.
- 5.List Taylor Technologies & their products on Google merchant center for organic listing of products

6.Fix broken banners / links. (For example, this banner image is not working: https://www.taylortechnologies.com/en/product/test-kits/commercial-colorimeter-kit-free-and-total-dpd-chlorine-0-10-ppm-ph-65-85-total--M-2005

7.Add a clear CTA to all home page banners to drive engagement (not all banners are clickable on the home page)

8.Implement A/B testing to see if a more clear CTA for users to add products to their shopping cart would have a positive impact (such as "Add to Cart" wording on a button instead of the shopping cart icon)

9.On the Checkout / Cart page, move the tax notice below the cart to minimize scrolling for the user.









WHO IS TAYLOR?

clarity diversity spectrum reliable radiant translucent refraction



precision fresh transformative distinctive loyal colorful dynamic trusted clean

KEY COMPETITORS WEAKNESS

AquaChek	Lower Precision: Test strips may not offer the same level of accuracy as more sophisticated methods, which could be a drawback for detailed analysis.
AquaPhoenix	Quality variability: some users report variability in product quality and accuracy, which can affect reliability.
LaMotte	Reagent Costs: The cost of purchasing reagents for ongoing testing can be relatively high, impacting long-term affordability.

TAYLOR'S STRENGTHS

Taylor

Taylor is known for its **HIGH accurate** and reliable water testing products, making it a go-to choice for both residential and professional use.

Taylor's higher price points generally reflect a focus on precision and advanced technology, making it a preferred choice for users needing high accuracy and detailed testing.

DIFFERENTIATION IN BRANDING

- **1. Highlighting Precision:** Emphasize the superior accuracy and precision of Taylor products, which can justify the higher price point.
- **2. Innovative Features:** Showcase any unique or advanced features that Taylor products offer, such as enhanced digital capabilities or comprehensive testing parameters.
- **3. User Experience:** Improve the user experience with clearer instructions, educational resources, and customer support to demonstrate value beyond just the product cost.
- **4. Value Communication:** Clearly communicate the long-term value of investing in Taylor products, focusing on their durability, reliability, and advanced features. By focusing on these aspects, Taylor Technologies can effectively differentiate itself in the market and justify its pricing to potential customers.